



## Beyond the Basics: Troubleshooting Through Scenarios

April 30, 2015  
11am – 12:30pm (Pacific)



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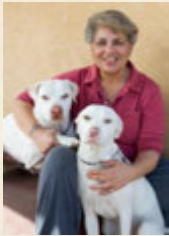
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## Today's Moderator



**Boa Smith**  
Program Associate  
Just Detention International

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## JDI's Mission

Just Detention International is a health and human rights organization that seeks to end sexual violence in all forms of detention.

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## JDI's Core Goals

1. Hold government officials accountable
2. Change public attitudes about sexual violence behind bars
3. Ensure survivors get the help they need

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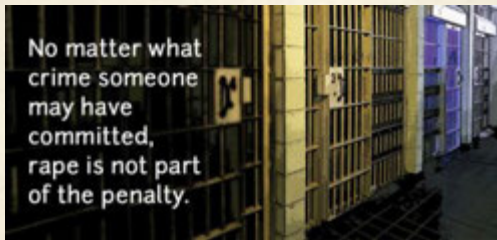
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## JDI's Core Belief



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## Special Thanks

This project is supported by Grant No. 2011-TA-AX-K030, awarded by the **Office on Violence Against Women**, U.S. Department of Justice.



The opinions, findings, conclusions, and recommendations expressed in this webinar are those of the presenters and do not necessarily reflect the views of the Department of Justice, Office on Violence Against Women.

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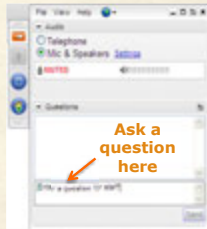
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## Webinar Logistics

- Self-care
- Questions and comments
- Archived recording
- Resources



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## Webinar Agenda

- Scenario 1: Hospital Accompaniment
- Scenario 2: In-Person Counseling
- Scenario 3: Hotline Call
- Scenario 4: Written Correspondence



Harold, a prisoner rape survivor who has corresponded with JDI for many years

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## Scenario 1: Hospital Accompaniment



**Linda McFarlane**  
Deputy Executive Director  
Just Detention International

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## Scenario 1: Hospital Accompaniment



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## Too many people in the room



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## Full restraints



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## Your Role

- Provide support, comfort, and information
- Help maintain privacy
- Prepare the survivor to return to the facility



Photo by Zarrin Grafton, U-T San Diego



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## What Next?

1. Speak to the survivor
2. Review logistics with the nurse and corrections staff
3. Have a conversation with them about balancing safety with the well-being of the survivor



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## Things to Negotiate

- Where people stand
- Number of security staff in the room
- Restraints
- Space to talk privately with the survivor



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## Things to Figure Out Ahead of Time

- Location of exams
- Transportation to the hospital
- The investigating agency
- The phone tree
- Meeting with the survivor privately

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**"If I had an advocate, it would have saved me so much grief. It would have helped me through that traumatic event immensely. Going through it alone, I didn't know who I could trust and who I could talk to about it — which appeared to be nobody."**

— Frank Mendoza, prisoner rape survivor and member of JDI's Survivor Council



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## Scenario 2: In-Person Services



**Carolina Aparicio**  
Program Officer  
Just Detention International

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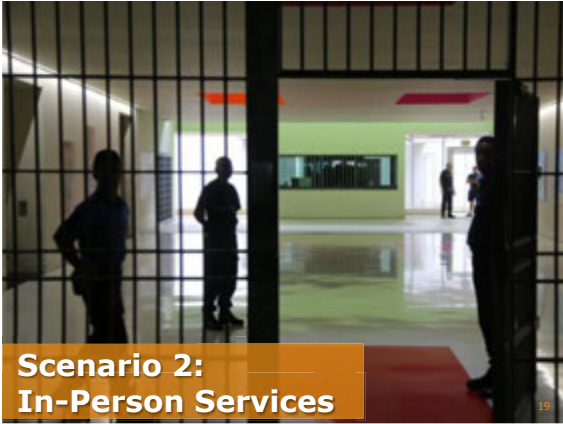
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**Scenario 2:  
In-Person Services**

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**The Expected**

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Image: Fairfax County Juvenile Detention Center

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**The Unexpected**

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Photo by Richard Ross

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## Concerns

- Fears about one's own safety
- Challenging corrections staff
- Differing understandings of confidentiality
- Providing services in a restrictive environment

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## What Next?

- Try to work with what you are given
- Look for a comfortable alternative
- Know your bottom line



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Drawing by Katherine Fortaine

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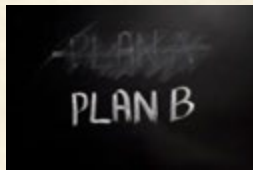
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## Follow-Up

- Review your Memorandum of Understanding
- Check in with your liaison
- Figure out your backup plan



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"I remember working once with a survivor who was behind a glass partition and having to use the telephone to communicate. One side of the telephone was not working, so we spoke through the glass. We had to raise our voices to hear each other. There were other inmates present, and I worried that his confidentiality was being compromised."

— Karin Stone, Women's Center High Desert

Credit: Eileen Papp / AP

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### Scenario 3: Hotline Call



**Vivian Jojola**  
Senior Program Director  
Just Detention International



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### Scenario 3: Hotline Call



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## Your Role

- Provide support, comfort, and information
- Help the survivor with strategies
- Talk to the survivor about options for follow-up



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## Concerns

- Time constraints
- Off-topic calls
- Confidentiality
- Limited coping strategies



Photo: MIKE KOZMIN/THE S.F. EXAMINER



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**"Thank you for helping me realize I, too, am a person and I didn't deserve the treatment I received. Thank you for helping me realize I have a voice and that there are people willing to listen to me."**



— Kerri Cecil, a prisoner rape survivor

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### Scenario 4: Written Correspondence



**Kamilah Willingham**  
Program Associate  
Just Detention International



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### Scenario 4: Written Correspondence



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## Concerns

- Ongoing abuse
- Multiple victims
- Potential institutional corruption
- Survivor feels hopeless and alone



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## Question

**As an advocate, are there any situations in your work in which you would intervene without permission or without being asked to do so?**

**Submit your answer in the questions box.**

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## How to Respond

- Respond compassionately
- Affirm feelings
- Provide resources and materials



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Dear Advocate,

Thank you so much for responding to my letter. I was worried you wouldn't write back because of my 'crime'. I'm doing much better now, thanks to you.

What would really help me right now would be if you could find me a lawyer so I can fight my wrongful imprisonment. Also, can you please find and send me the phone number & address of my cousin Mary Smith?? I don't think she knows I'm here and I need to get in touch with her urgently!!

I really appreciate your kindness and support. Are you as beautiful as you are kind? Yes. Can you send me a picture of you?? I could use a woman like you in my life.

Yours always,  
Jimmy

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### Concerns



- Inappropriate tone
- Off-topic and alarming requests
- Boundary-crossing

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### How to Respond

- Be clear about your **organization's** role and limitations to services
- Reinforce boundaries



Photo: Max Openheim/Getty Images

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## Tips

- Handle letters as you would a hotline call
- Send letters via confidential legal mail
- Be mindful of exceptions to confidentiality
- Use simple, clear language, and a respectful tone
- Provide resources, support, information, and referrals

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**“If you only knew the strength I get every time I get a letter from you all. I used to think I was alone. Thanks so much for the support.”**

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— Ricardo, a prisoner rape survivor

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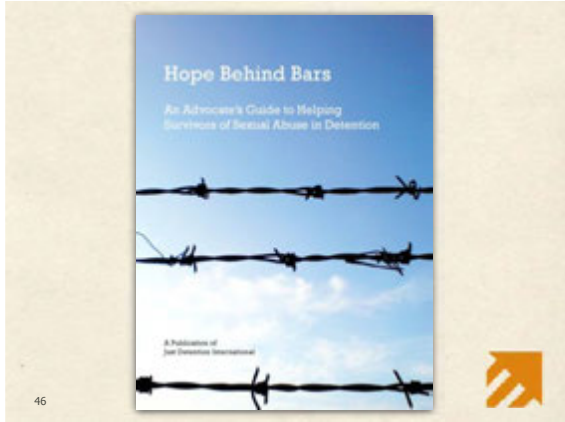
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## Advocate Resources

- Advocates Manual
- SART Toolkit
- Advocates Manual
- Technical Assistance Request
- PREA Resource Center: [prearesourcecenter.org](http://prearesourcecenter.org)

**Advocate Resources:**  
[www.justdetention.org/advocate-resources](http://www.justdetention.org/advocate-resources)

 A small screenshot of the Just Detention International website is shown, displaying a navigation menu and a list of resources. The website has a clean, professional layout with a white background and orange accents.

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## Resource Guide for Survivors

Add your agency to JDI's **Resource Guide for Survivors of Sexual Abuse Behind Bars:**

[bit.ly/VDap7j](http://bit.ly/VDap7j)

 A screenshot of the "Resource Guide for Survivors of Sexual Abuse Behind Bars" website is shown. The page features a map of the United States with orange markers indicating the locations of various agencies. There is also a photo of a woman and some text describing the guide's purpose.

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## Upcoming Webinar

### The World of Corrections: Tips for the "First Termer" Advocate (Part 2)

**Date:** Wednesday, May 27, 2015

**Time:** 11am-12:30pm Pacific

**Registration information TBA**

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## Thank you for joining us today!

Please complete a brief evaluation of today's webinar. Your feedback is very important to us.

[www.justdetention.org/en/beyond-the-basics-evaluation.aspx](http://www.justdetention.org/en/beyond-the-basics-evaluation.aspx)

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## For More Information


For additional information, please visit JDI's Advocate Resource page: [www.justdetention.org/advocate-resources](http://www.justdetention.org/advocate-resources)

Direct questions to: [advocate@justdetention.org](mailto:advocate@justdetention.org)

For more information about **Just Detention International**, visit [www.justdetention.org](http://www.justdetention.org).

Connect with JDI:

 [www.facebook.com/JDIonFB](http://www.facebook.com/JDIonFB)

 [www.twitter.com/justdetention](http://www.twitter.com/justdetention)

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